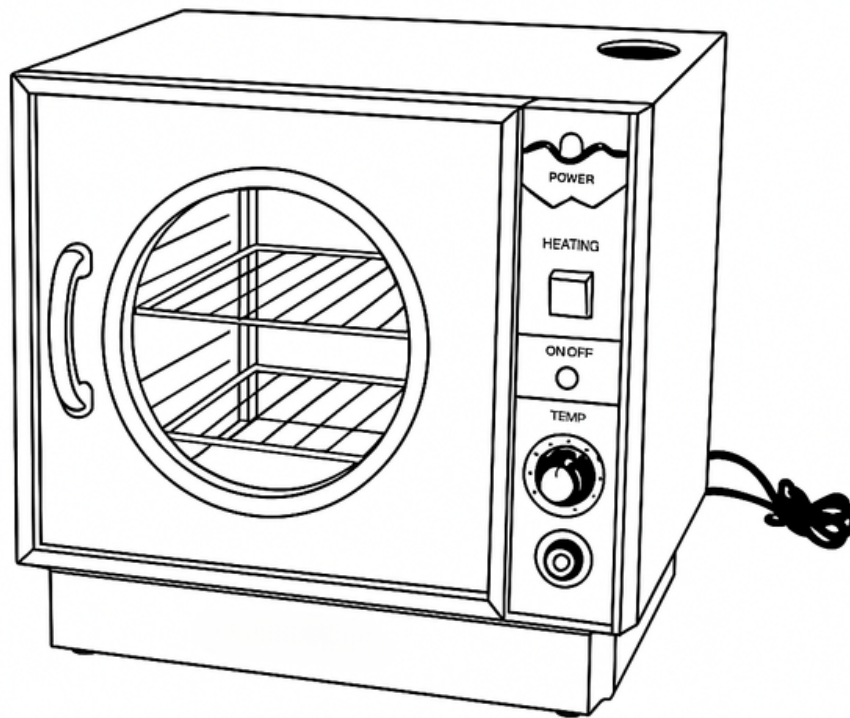




USER MANUAL **TOWEL WARMER** **CR-TW01S/M**

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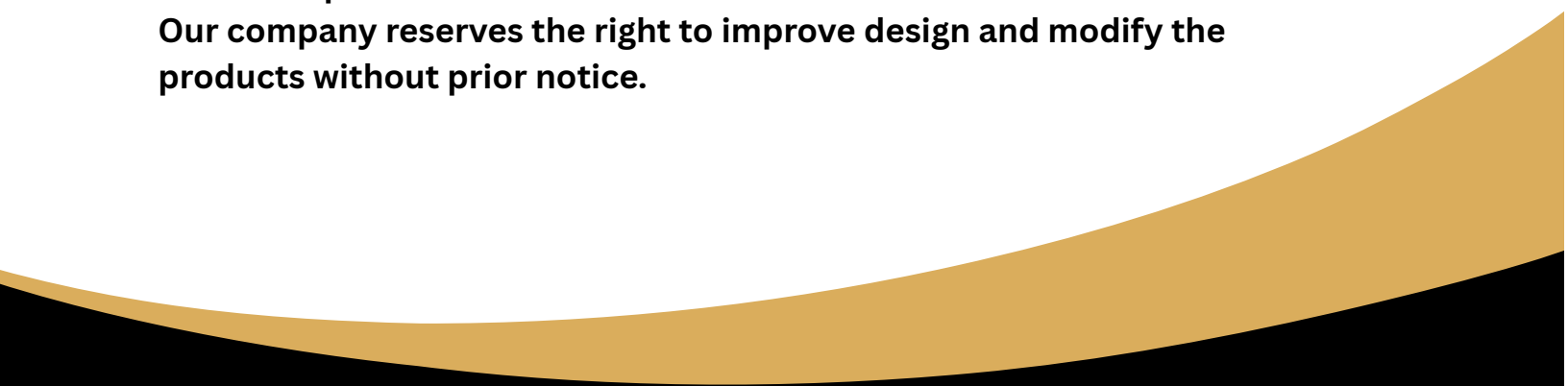
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Please read this manual carefully before using the product to ensure safe and optimal use.

Our company reserves the right to improve design and modify the products without prior notice.

A decorative wavy line in a golden-brown color, starting from the left edge and curving upwards towards the right, ending at the bottom right corner of the page.

Introduction

Thank you for purchasing our electric towel warmer. This appliance is designed to keep your towels dry, warm, and hygienic which makes it perfect for professional salons or home use. This product features a precision automatic temperature control system, The temperature is precisely regulated within a specific range to prevent overheating. In case the temperature regulator malfunctions, the electric automatic breaker will cutoff the power automatically.

Safety Precautions

- Only use indoors in dry, well-ventilated areas.
- Do not cover the unit completely while in use to avoid overheating.
- Keep a safe distance when opening the door to avoid steam burns.
- Fill water slowly to prevent overflow.
- Keep out of reach of children and pets when operating.
- Do not immerse the appliance, plug, or cord in water.
- Ensure the power supply matches the rated voltage of the device.
- Unplug when cleaning or when not in use for extended periods.
- Use a GFCI (Ground Fault Circuit Interrupter) outlet for added safety.
- Allow the unit to cool down before touching after use.
- Do not modify or attempt repairs yourself.
- Do not add any fragrances or chemicals into the towel steamer, as this will shorten its lifespan or even cause damage.
- Make sure to remove excess water from the towels by firmly wringing out each one.
- Do not leave the unit turned on when not in use.
- To preserve the heating element's life expectancy, always maintain the water level and refill it before the light turns on.
- The machines use a water level sensor to monitor the water level, so always keep the machine on a flat surface to ensure all sides are balanced. Otherwise, the heating element may burn out and fail to cut off electricity.

Failure to comply with these instructions will result in the voiding of the manufacturer's warranty.

Parts and Features

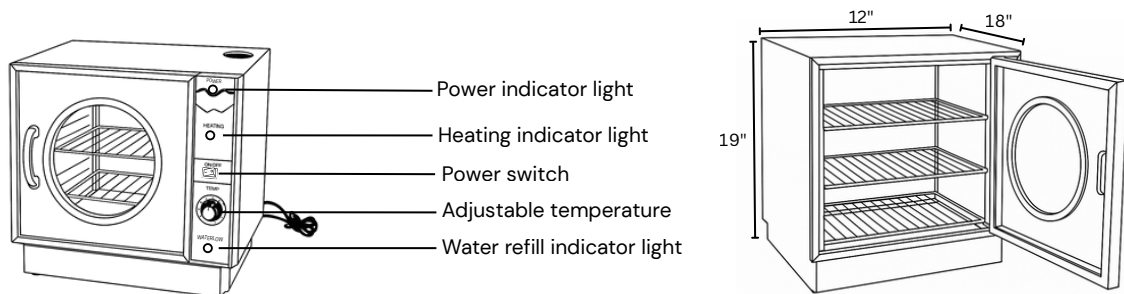
Features

- Rapid Heating: Warms towels within 10 minutes for quick use.
- Auto shut-off feature for safety and insulated walls to improve energy efficiency
- Even Heat Distribution: Ensures consistent temperature across the entire rack.
- Overheat Protection: Integrated thermal cut-off prevents overheating.
- The towel steamer is equipped with a microcomputer-controlled heating system and an adjustable thermostat for temperature regulation.
- Rust-Resistant Finish: Durable and easy to clean stainless or powder-coated body.
- The unit includes a water shortage indicator light and a heating indicator light.

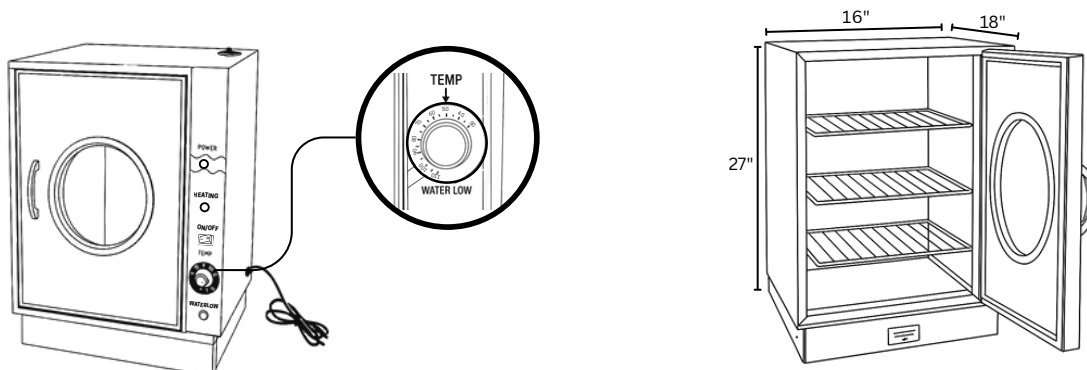
Specifications

- Dimensions: **CR-TW01S**- 18"X12"X19" ; **CR-TW01M**- 18"X16"X27"
- Weight: **CR-TW01S**- 33lbs ; **CR-TW01M**- 50lbs
- Towel Capacity: **CR-TW01S**- 72 towels; **CR-TW01M**- 120 towels
- Power Source: AC 110-120V / 60Hz
- Rated Power: 700-750W (depending on model)
- Heating Method: Electric heating wire
- Adjustable temperature from 30° C - 110° C
- Material: Durable stainless-steel construction
- Large water reservoir (1.35 gallon)

CR-TW01S



CR-TW01M



Operation Directions

1. Set the machine on a flat, stable surface.
2. Ensure the power switch is turned off before plugging into the outlet.
3. Wet the towels completely, then wring them out before placing them in the unit.
4. Place towels evenly on the rack.
5. Add water slowly until the indicator light turns on.
Do not overfill (follow the fill line or sign on top of the machine).
6. Close the door securely.
7. Set the desired temperature.
8. Turn the power on. The unit will preheat for approximately 5 minutes.
9. Once the internal temperature reaches 80°C (176°F), the towels are ready for use.
10. The red indicator light will turn off automatically when the temperature is reached.
11. The "WATER LOW" light will turn on when the water level is low — refill as needed.
12. Pull out and empty the water-plate (drip tray) daily to prevent overflow.
13. Keep a safe distance when opening the door to avoid steam burns.
14. Turn the switch off when finished for the day.

Cleaning and Maintenance

- Unplug the unit and allow it to cool completely.
- Use a soft, damp cloth to wipe the interior and exterior surfaces.
- Clean and dry the interior daily to prevent odors, rust or mold.
- Use the attached drain plate to remove excess water.
- Do not use abrasive cleaners, solvents, or sharp tools.
- Clean the water reservoir every two to three months to maintain optimal performance and hygiene.

Deep Cleaning Instructions

- Make sure the power is turned off and the unit has fully cooled down before starting this process.
- After the machine has cooled, loosen the two screws located on the bottom front of the unit.
- Remove the black tub from the front of the machine.
- Use a container or bucket to collect any remaining water from inside the machine.
- Fill the water tank with clean water multiple times to rinse and flush the inside.
- Clean the black tub thoroughly on both the left and right sides.
- After cleaning, reassemble all parts securely before the next use.

Trouble Shooting

Problem	Possible Cause	Solution
Failure to work	Power not connected Fuse not available	Check plug and outlet Replace with a new fuse
Unit not heating	The power switch not on	When it's turned on The indicator lamp will light up
No steam	No water or too little	Add water up to indicator line
Indicator light stays on	Reached target temp	Normal operation
Heating light won't turn on	Faulty heating element	Contact customer service
Water overflow	Overfilled tank	Remove water, do not exceed max

Warranty and Support

- **Warranty:** This product comes with a year warranty that covers defects in materials and parts. Failure to follow recommended care will void product warranty. Consumer misuse not covered. Inspection Required. Normal wear and tear not covered. Satisfaction Does Not Apply.
- **Customer Support:** For any issues with assembly, use, or maintenance, please contact our customer service team at **+1 604 438 3399** Monday–Friday, 9:00 AM – 5:00 PM (Local Time) or email to **info@protabeauty.com**
- **Service:** If you need repairs or parts replacement, contact us for assistance.



Do not dispose of old or defective appliances in domestic garbage; this should only be done through public collection points.

▲ Please check the product specification before use. This manual is for reference only. Specifications are subject to change without prior notice.